

Organizational Goals

Program Development

Provide service to educate, guide, and empower the cancer patient and family through the cancer journey. This non-hospital based patient navigation services include but are not limited to:

Patient Navigator Program – Training of client services staff and volunteers. Provision of a consultation planning training session which is a visit preparation technique that helps patients articulate, organize, prioritize, and present their questions and concerns for a specific upcoming meeting with a licensed physician. Volunteers utilize a brochure that more fully describes CRCD programs and services. This brochure is available in the English and Spanish languages.

Establishment of a community advisory board. This board is composed of community members with expertise and active involvement in such fields as medical, mental health, financial, legal, political, community advocacy, and nonprofit management. The purpose of the community advisory board is to provide guidance and expertise to CRCD from a broad spectrum of the community in order to enhance services and the ability to sustain the organization.

Cultural/language competent information delivery regarding cancer and related treatment.

Provide case management by assisting patients to make and keep doctor's appointments, transportation resources, information and applications to other agencies that provide financial assistance, etc.

Referrals to other agencies as appropriate.

Collect patient data and ensure confidentiality.

Provide financial assistance as outlined in CRCD organizational policies and procedures manual.

Volunteer development to augment and enhance service delivery by staff.